

SERVICE MANUAL

COOKING

FOR INTERNAL AND PARTNERS USE ONLY

© ELECTROLUX HOME PRODUCTS
Consumer Service - EMEA
Quality & Continuous Improvement - Technical Support

CrissCross

UI



EN

Publication number
599 874 009
Edition: 03/2024 - Rev. 00

CONTENTS

CONTENTS	2
1 PURPOSE OF THIS MANUAL	3
2 SAFETY	4
3 OVERVIEW	5
4 CONNECTIONS	6
5 MENU MODE, ALARM HISTORY	7
6 DEMO MODE	8
7 DEMO MODE PRE 2017	9
8 SERVICE MODE	10
9 ALARM HISTORY	11

1 PURPOSE OF THIS MANUAL

The purpose of this Service Manual (SM) is to provide Service Engineers who are already familiar with the repair procedures with information regarding:
Induction HOBS

This SM will give deep insights of

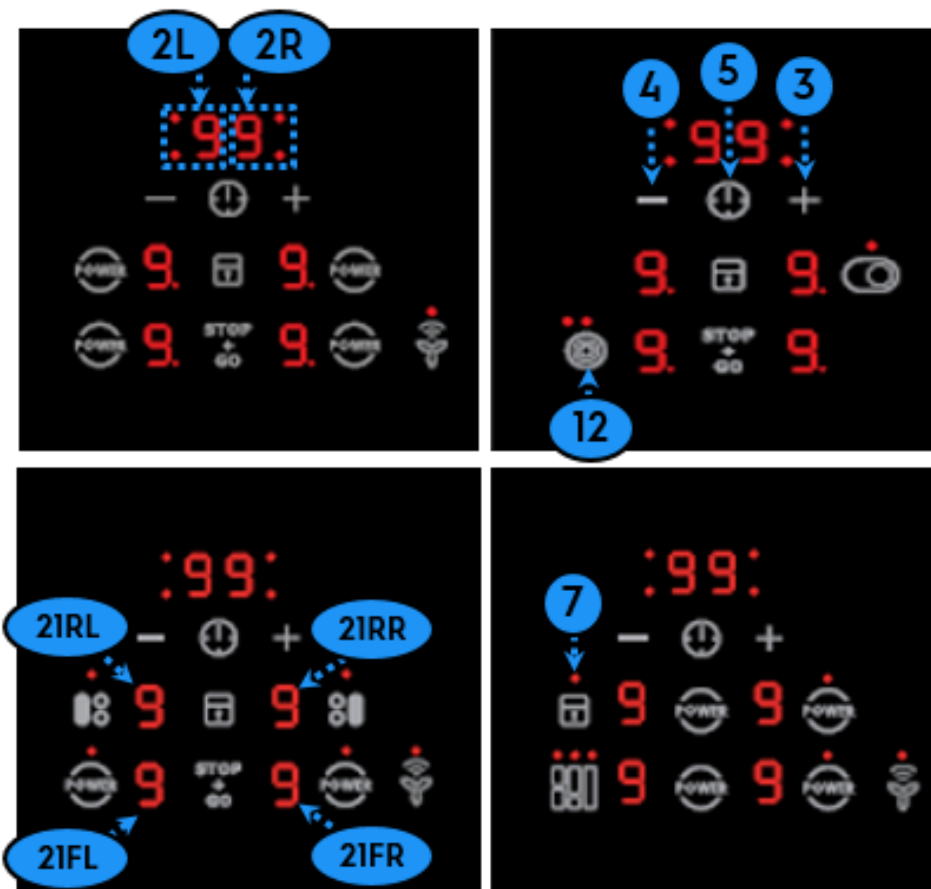
- CrissCross UI

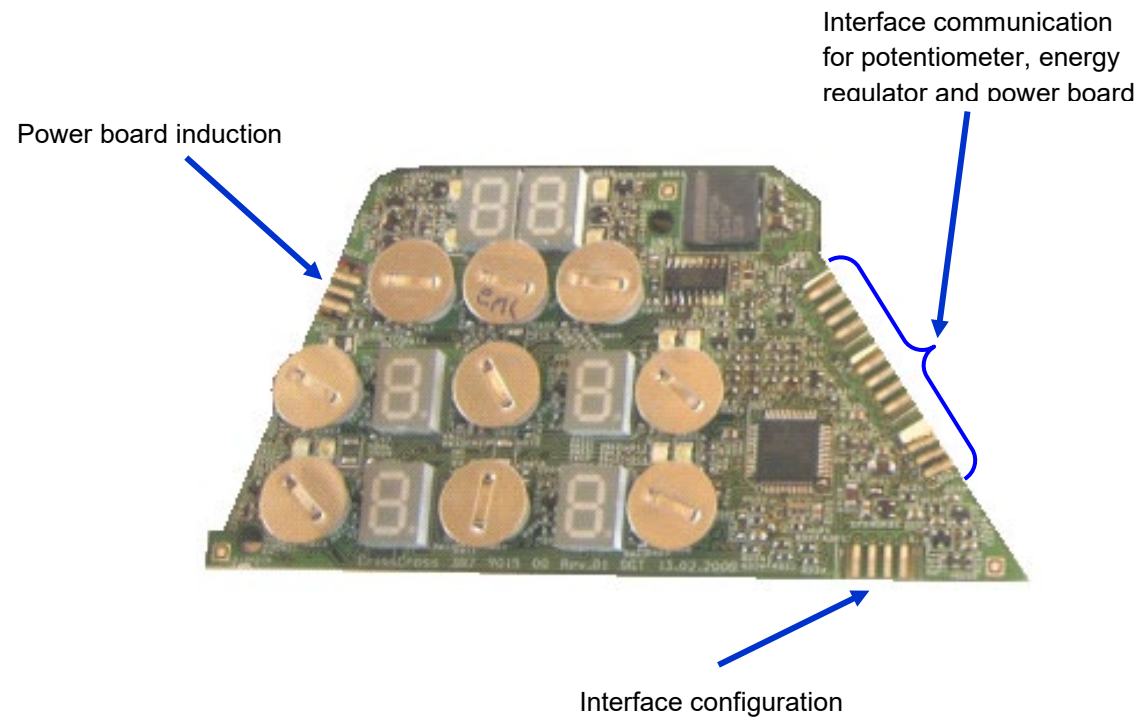
Document Revisions

Rev.	Date	Description	Author
00	03/2024	Document creation	Kuba Brych



- All the work to be performed inside the appliance requires specific skills and knowledge and may only be carried out by qualified and authorised Service Engineers
- Before you access internal components, take the plug out of the socket to disconnect the power supply.
- Some of the components in the mechanical part could cause injuries, so wear suitable protection and proceed with caution.
- Wi-Fi Connected appliances:
 - Recommended to keep home appliances network separate from the home network used for your computer.
 - Factor in multifactor authentication
 - Check for the new release of the software's and update the appliances regularly.





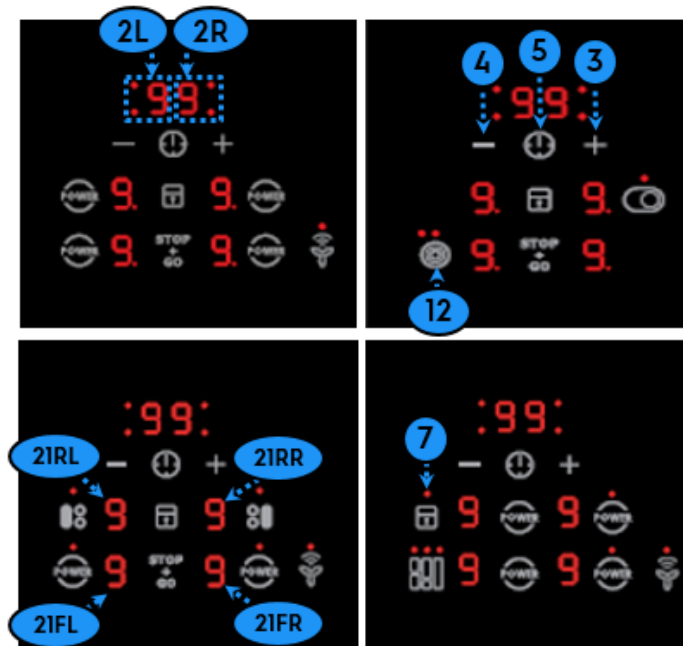
5 MENU MODE, ALARM HISTORY

Menu mode activation:

The hob starts turned off.

1. Touch the "Timer" key (5) for 3 seconds. The display remains off. (Buzzer sounds)
2. Touch for 3 seconds "Child Lock" (7) key.
3. Touch the "Timer" (5) key to toggle through menu and + (3) or – (4) to toggle through modes.

Mode	Left timer (2L)	Right timer (2R)	Function
Beep mode	b	0	Beep off
	b	1	Beep on
Alarm history	E	Any number	Last 5 alarm codes are displayed
Hob2Hood	H	0 to 6	0: no automatic function, 1: Light, 2: Light + fan speed 1, 3: IR connection, 4: Light + fan speed 1, 5: Light + fan speed 2, 6: Light + fan speed 3



6 DEMO MODE

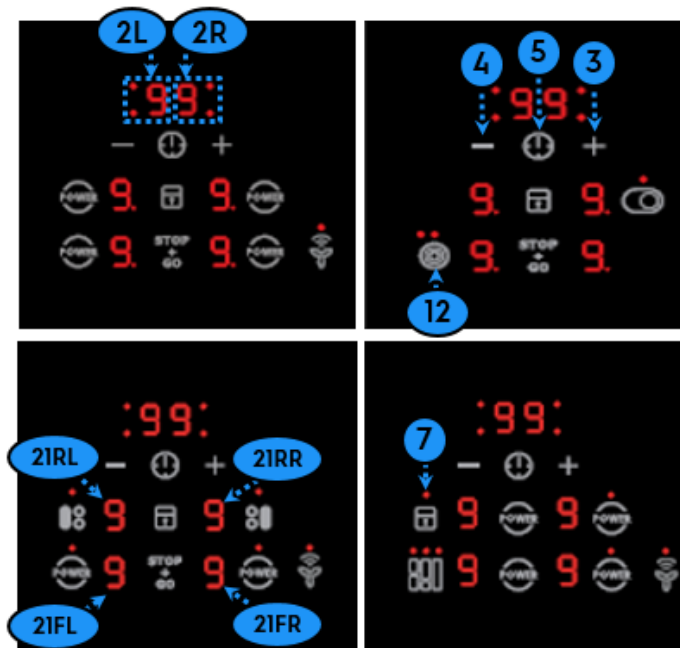
Demo mode activation:

The hob starts turned off.

1. Touch the “Timer” key (5) for 3 seconds. The display is off. (Buzzer sounds)
2. Within 5 seconds touch “Multi zone” key (12) for three seconds. “d” appears on the display.
3. Touch the “Plus” key (3) to switch on or off the demo mode:
 - “d” – demo mode not active.
 - “do” – demo mode active.

Attention:

When the appliance is switched off or it is disconnected from the power supply, the demo mode is still activated when the appliance is switched on.



Demo mode activation:

The hob starts turned off.

4. Touch the “Timer” key for 3 seconds. The display is off. (Buzzer sounds)
5. Touch rear right “Power zone” key for three seconds. “d” appears on the display.
6. Touch the “Plus” key to switch on or off the demo mode:
 - “d” – demo mode not active.
 - “do” – demo mode active.

Attention:

When the appliance is switched off or it is disconnected from the power supply, the demo mode is still activated when the appliance is switched on.

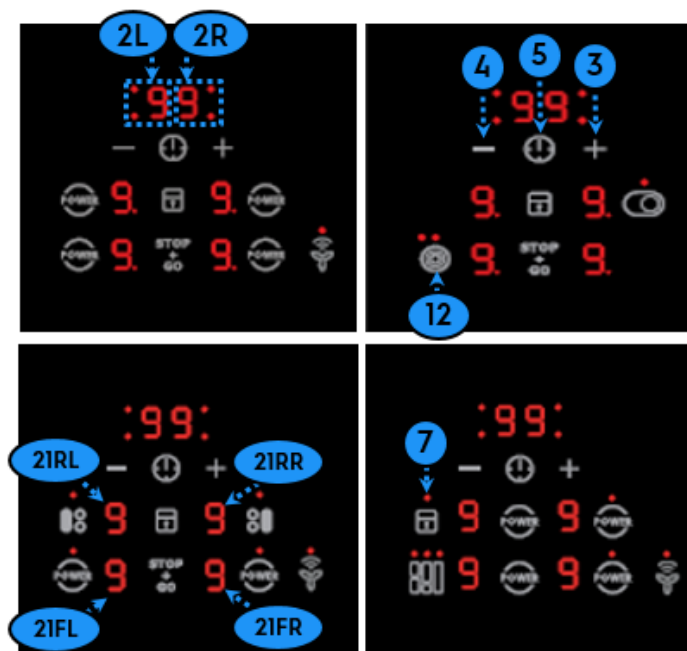


8 SERVICE MODE

Service mode activation:

The hob starts turned off.

1. Touch the "Timer" key (5) for 3 seconds. The display is off. (Buzzer sounds)
2. Within 5 seconds touch "Multi zone" key (12) for three seconds. "d" appears on the display.
3. Touch the "Timer" key (5) to toggle to Service mode "S".
4. All LEDs are turned on for 5 seconds.
5. User Interface software version is displayed for 5 seconds in format "X.y.y" where "X" is displayed on rear left cooking zone (21RL) and "y.y" is displayed on timer (2L, 2R). Firmware is displayed on rear right cooking zone (21RR).
6. Induction module software version is displayed for 5 seconds rear left cooking zone (21RL) shows software version, rear right cooking zone (21RR) shows power board number.



Alarm history:

The hob starts turned off.

1. Touch the "Timer" key for 3 seconds. The display remains off. (Buzzer sounds)
2. Touch for 3 seconds "Child Lock" (7) key.
3. Touch the "Timer" key to toggle to Alarm history "E".
4. Left timer display (2L) shows "E" for Error mode on.
5. Touch timer "Plus" key (3) to toggle through alarms. The last 5 stored alarm codes are displayed.

The newest alarm is displayed first.

